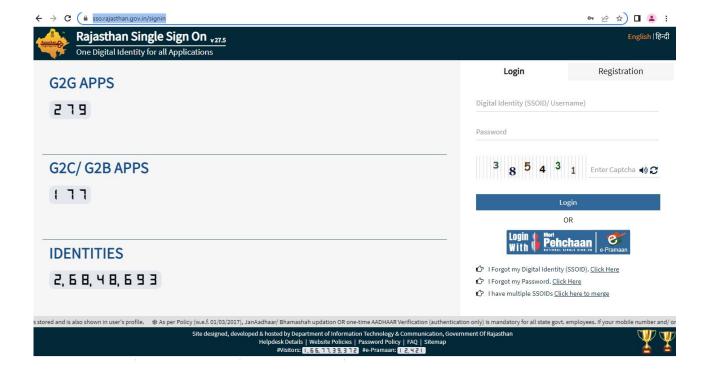
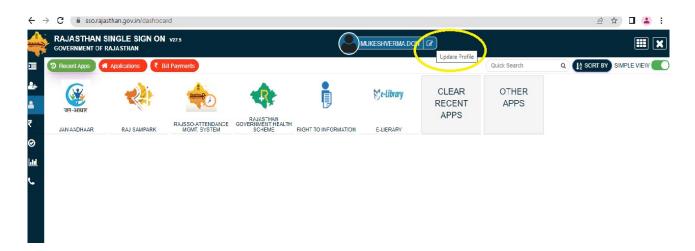
User Manual: Jan Aadhaar Editing

Citizen can login his/her SSO ID (Single Sign On ID) with the use of following link: - https://sso.rajasthan.gov.in/signin

Fill the User Name and Password.

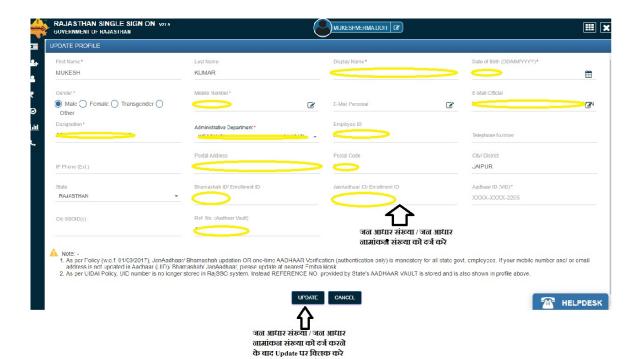


Update SSO Profile:-



Fill his/her Jan Aadhaar ID/ Jan Aadhaar enrolment Number in Profile.

After OTP authentication Citizen can access his/her Jan Aadhaar profile.



Jan Aadhaar:-

Click on Jan Aadhaar Icon.



Enrolment:-

Click on Enrolment icon.























Family Enrolment Status:-

Click on Family Enrolment status icon for showing all Jan Aadhaar family members.



Family Enrolment Status

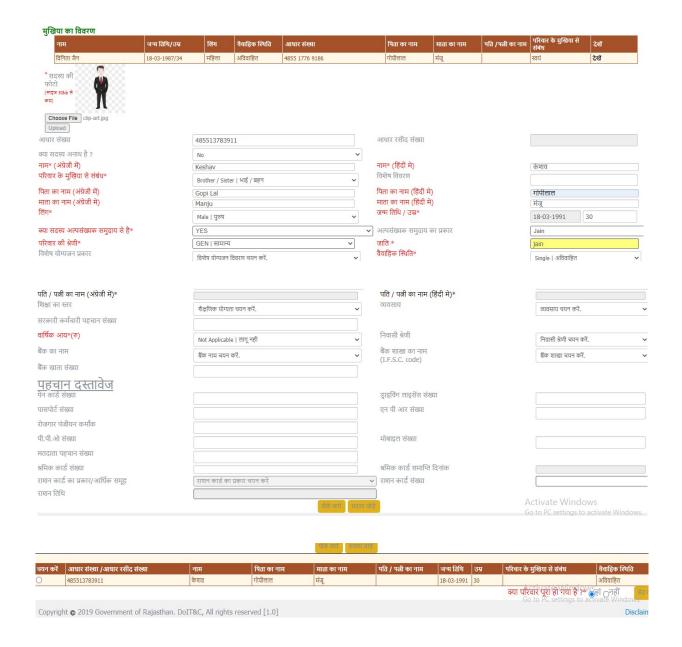
Citizen Add Member:-

Click on Citizen Add Member Icon for add new member in existing Jan Aadhaar family.



Citizen Add Member

After Form open fill new member detail and click on "सदस्य जोड़े" button.



When all family members are added in Jan Aadhaar then select radio button - "क्या परिवार पूरा हो गया है" : हाँ and send it for verification.

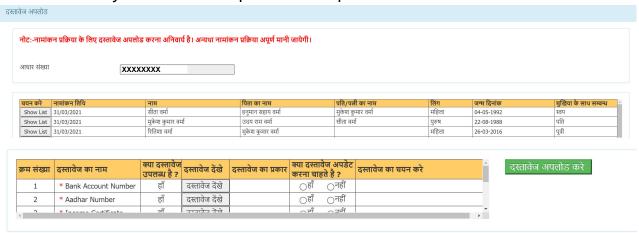
Document Upload Citizen:-

Click on Document Upload Citizen for upload all required documents.



Document Upload Citizen

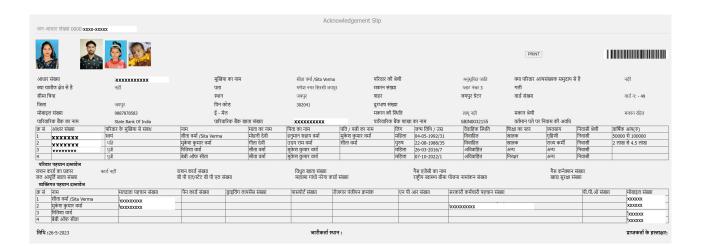
Select the family member and upload the required documents.



Upload all documents and complete the e-KYC.



Jan Aadhaar Acknowledge Slip will be generated by application after successful registration



Citizen Editing:-

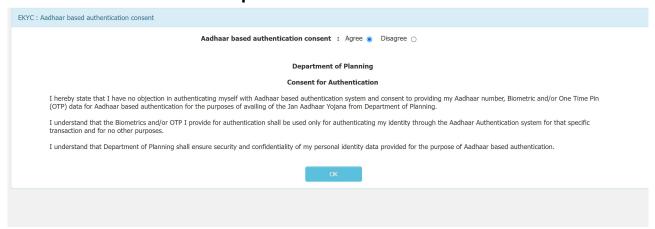
Click on Citizen Editing Icon.



Citizen Editing



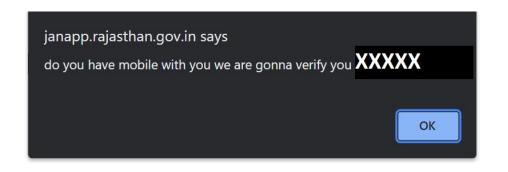
Click on "खोजे" button and open "EKYC" form.



For Jan Aadhaar EKYC select any one member and click on either "EKYC-Aadhaar" or "EKYC-Jan Aadhaar".



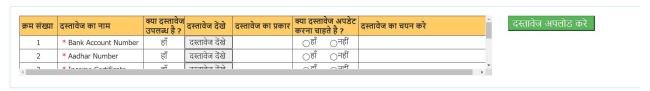
OTP Send on registered mobile number.



Click on family members and upload documents.



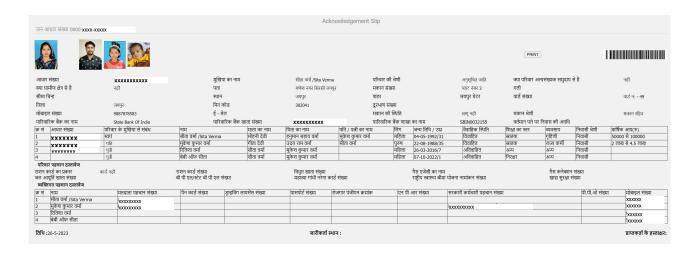
Select and Upload all documents and click on "दस्तावेज़ अपलोड करे " for uploading all documents.



Complete the e-KYC.



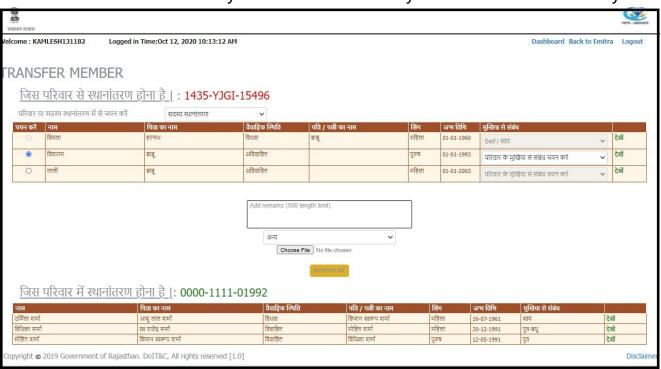
Jan Aadhaar Acknowledge Slip will be generated by application after successful registration



Citizen Transfer Family:-



Click on Citizen Transfer Family Icon for transfer family member to another family.



In first text box enter that enrolment id from which member have to remove/transfer and then enter enrolment id in second text box in which to add member and then search.

Select option for family transfer or member transfer and select reason for transfer upload document of member and then click on button 'स्थानांतरण करें' .

Note: After processing the Transfer family no need to verify by department user.

Citizen Split family:-

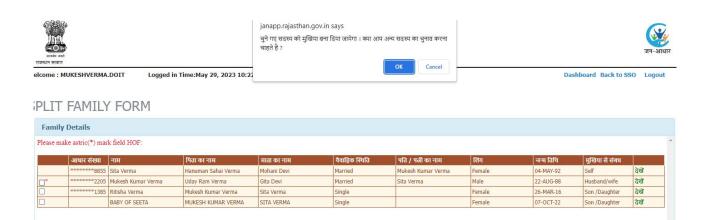


Click on Citizen Split family Icon.

SPLIT FAMILY FORM



Select the member whose want to split.

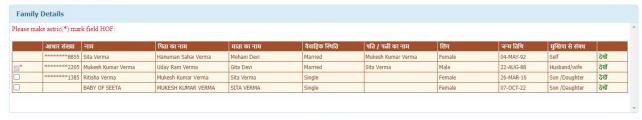


Disclaime

Member select and click on "Add New Family" button.

SPLIT FAMILY FORM

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Upload documents and fill the remark and click on "Submit" button.

SPLIT FAMILY FORM Family Details Please make astric(*) mark field HOF: पति / पत्नी का नाम Male Female देखें **2205 Mukesh Kumar Verma Uday Ram Verma Gita Devi Sita Verma 22-AUG-88 Husband/wife देखें ***1385 Ritisha Verma Mukesh Kumar Verma Sita Verma 26-MAR-16 Son /Daughter Single MUKESH KUMAR VERMA SPLIT FAMILY DETAILS पति / पत्नी का नाम लिंग जन्म तिथि पिता का नाम माता का नाम वैवाहिक स्थिति मुखिया से संबंध 22-AUG-88

Disclaimer

After successfully operation it will be verify by department user at two level verification.

दस्तावेज अपलोड करें (Affidavit) : Choose File No file chosen

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Citizen Apply for Appeal:-

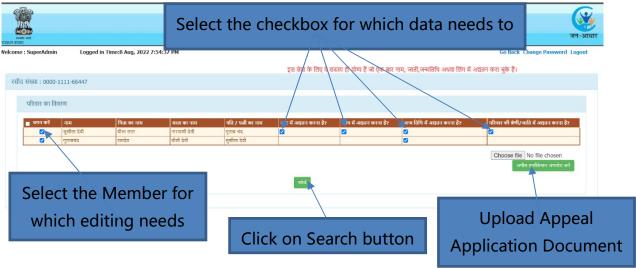


Citizen can apply for appeal through SSO Id or by visiting nearest e-Mitra.

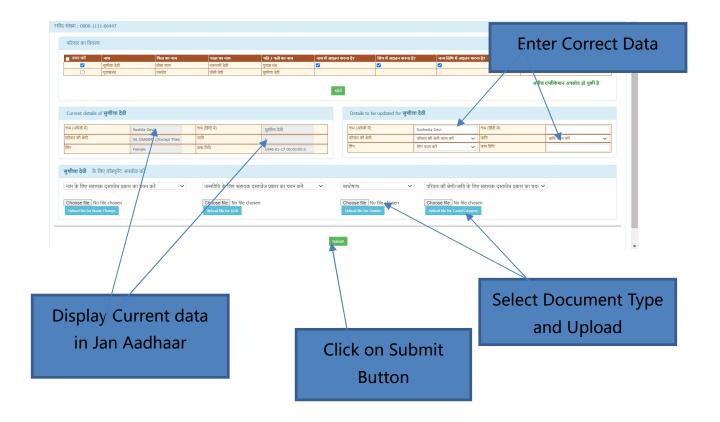
Click on "Citizen Apply for Appeal" menu under Jan Aadhaar application. Below screen will be displayed when apply through e-Mitra User. In case if citizen apply through his/her own SSO Id then the Enrollment Id will be auto filled. In case of e-Mitra, citizen need to complete its e-KYC to apply for appeal.



After clicking on search button below page will be displayed. This page will display only those members for which Name/Gender/Date of Birth/Caste/Caste Category has been changed once.



Below screen will be displayed, on which current details available in Jan Aadhaar will be shown in a section and a section to enter correct data will be provided.



A message will be displayed when appeal application is submitted and an appeal id will be provided to the user for future reference.

